



COMPLAINT PROCESS UNDERWAY

Panel established - led by Director of People and Organisational Development and Chair of Membership & People Committee.



01

02

INVESTIGATION PROCESS LIVE

Led by Director of People and Organisational Development and Chair of Membership & People Committee.



TIMELINE AND PROCESS CONFIRMED

Including communication with individual or group that the complaint has been raised about.

04

INVESTIGATION PROCESS LIVE

Led by Director of People and Organisational Development and Chair of Membership & People Committee.



03

OPEN AND CONSTANT COMMUNICATION TO ALL INVOLVED

DECISION MADE



05

06

INVESTIGATION PROCESS LIVE

Led by Director of People and Organisational Development and Chair of Membership & People Committee.



INVESTIGATION REPORT COMPLETED

And shared with all those involved.

ANY REQUIRED OUTCOMES ACTIONED



07

08

INVESTIGATION PROCESS LIVE

Led by Director of People and Organisational Development and Chair of Membership & People Committee.



INVESTIGATION COMPLETE

File held in restricted location.