



## COMPLAINT PROCESS UNDERWAY

Panel established - led by Director of People and Programmes and Chair of People and Culture Committee.



# 01

# 02



## TIMELINE AND PROCESS CONFIRMED

Including communication with individual or group that the complaint has been raised about.

## INVESTIGATION PROCESS LIVE

Led by Director of People and Programmes and Chair of People and Culture Committee.



# 03

# 04



## OPEN AND CONSTANT COMMUNICATION TO ALL INVOLVED

## DECISION MADE



# 05

# 06



## INVESTIGATION REPORT COMPLETED

And shared with all those involved.

## ANY REQUIRED OUTCOMES ACTIONED



# 07

# 08



## INVESTIGATION COMPLETE

File held in restricted location.